



Certificate of Warranty for QS-200 & QS-300 Series Dumbwaiters

The dumbwaiter with Serial number __ is covered by the warranty policy described below. The warranty start date is __ and valid for 2 years per the terms and conditions listed below.

QS Series dumbwaiters manufactured by Precision Lift Industries, LLC come with a 2 Year Warranty on all parts and components from the date of shipping per the following conditions:

Precision Lift Industries, LLC will repair or replace, at our discretion, any part or component, or any defects in materials or workmanship, which fail or occur under normal private residence use and indoor residential conditions during the first 2 years from the date of shipping. Damages or failures which occur due to misuse, shipping, construction use, vandalism, and acts of god (including but not limited to lightening, flood, fire, wind damages) are not covered by this warranty. Damages or failures which occur during installation and/or result from improper installation are not covered by this warranty. Labor to repair/install replacement parts is not covered by this warranty. Shipping of replacement parts is not included in this warranty. Construction use is defined as use of the dumbwaiter by any contractor, subcontractor or individual before final inspection of the dumbwaiter or final acceptance from the end user/purchaser.

Upon written notice of a warranty claim, Precision Lift Industries, LLC will correct the problematic part/component within a reasonable amount of time. Parts or components in stock shall be shipped within 1 week of the warranty claim. For parts/components which are not in stock or require fabrication, a reasonable lead time will be quoted to the party submitting the warranty claim, and the part/component will be shipped once the part/component is completed.

If you have a warranty claim, promptly submit the claim, in writing, to Precision Lift Industries, LLC via email, mail, or fax. Include the job name, number and description of the problem. Signed service orders/tickets from the dumbwaiter service company detailing the troubleshooting method used to determine the defective part may be required (at our discretion) for certain warranty claims. Upon receipt of the claim, we will contact the party submitting the claim and advise the status of the claim. Precision Lift Industries, LLC reserves the right to request/require more detailed information and/or troubleshooting prior to processing a warranty claim.

Dumbwaiter systems are very complex electro-mechanical systems which must be properly installed by a trained, licensed dumbwaiter technician. Many common, nuisance issues which occur during the first 6 months of use are due to improper installation. These same nuisance issues can be avoid in the future through routine maintenance and mechanical inspections by a trained, licensed dumbwaiter technician.

Precision Lift Industries, LLC

3605 N Davis Highway, Pensacola, FL 32503 ph. 877-770-5862